



## AGREEMENTS

Because your dog's safety is our number one concern at TAILS Academy, we require that the following guidelines be followed by all clients:

- We recommend that all owner's attend one of our Manners Lectures prior to their first session (free of charge once enrolled in the program).
- Reservations are required for the training and exercise program.
- All dogs must be at least 8 weeks of age to participate in TAILS Academy. While we recommend this program for dogs over 8 years of age, we strongly encourage the approval of your veterinarian in order to participate in the exercises.
- Please do not put the health of other dogs using our facility at risk. If your dog is sick, please call to cancel and leave your dog at home. Our 24-hour cancellation policy will apply. ***Think Pawsitive Dog Training LLC is not responsible for any missed sessions or services (classes, lessons, workshops, swims, treadmill sessions, TAILS Academy, nail trims or rentals). If you wish to cancel any service, a 24-hour notice is required or you will be charged the usual fees associated with the session. Unused sessions on pre-purchased packages are not refundable.***
- Please do not feed your dog within one hour before attending the morning TAILS Academy session.

**I acknowledge and agree to the following (Please initial each item):**

I agree that my dog is current on vaccinations to include: Rabies, DHLP (Distemper, Hepatitis, Leptospirosis, Parvovirus), and Bordatella (optional). Titters are allowed for Distemper only. I understand that it is my responsibility to keep my dog up-to-date on these vaccinations and to provide a written veterinarian validation to Think Pawsitive Dog Training. These records may be emailed to [info@thinkpawsitivedog.com](mailto:info@thinkpawsitivedog.com) or brought in when you drop off your dog. I furthermore understand that without such records, Think Pawsitive may decline my dog entrance into their program until said records are received.

By initialing here, I am choosing to not vaccinate for Bordatella and understand that even with current vaccinations my dog may be susceptible to some illnesses, specifically Kennel Cough.

I understand that my dog must be in good health and free of external and internal parasites and fleas/ticks. We recommend the use of a monthly topical or oral flea/tick preventive (Frontline, Seresto, Vectra, Trifexis or Advantis). Any dog found to have fleas while in our care shall be immediately bathed with flea shampoo (at the owner's cost) and then quarantined until the owner can pick him/her up. Upon pick-up, the owner will be charged a flea control fee of \$75.00. This fee covers the flea bath and disinfection of all facility areas their pet came into contact with. If your pet is found to have parasite worms, (tape, round, hook, giardia, etc.), the owner must pick-up the dog immediately. Upon pick-up, a parasite fee of \$75.00 will be charged to owner for disinfection of all facility areas their pet came into contact with. A negative fecal test MUST be presented to Think Pawsitive PRIOR to your dog returning to the facility.

I assert that my dog has not had a communicable disease in the last 30 days.

I understand that spaying/neutering is not a requirement for my dog to participate in the TAILS Academy unless we find behavioral issues that need to be addressed.

\_\_\_\_\_ I understand that all dogs must wear a flat collar. This collar must be identified with their name either by means of a tag or embroidered directly on the collar. No choke, Flexi, martingale, chain, electronic or pinch collars are permitted. Leash walking sessions will be done with the use of a Gentle Leader, No-Pull Freedom Harness or Sensation Harness only - No exceptions! I understand that these tools can be worn out or damaged during multiple sessions or may need replacement due to the growth of a puppy. I will not hold Think Pawsitive responsible for the condition of or damage to these tools.

\_\_\_\_\_ I assert that my dog is non-aggressive, has never bitten another animal or person, and is not protective of toys. Your dog does not have to be dog friendly, but absolutely must be able to be handled by TAILS Academy instructors in our training and exercise program. If you know your dog is not friendly to humans, please refrain from enrolling in the program. TAILS Academy will refuse or dismiss any dog that exhibits ANY signs of aggression or inappropriate behaviors towards humans.

\_\_\_\_\_ I understand that my dog will be crate trained while transitioned to his/her next session for safety and rest time - absolutely no exceptions. This is not an environment for dogs to play and socialize with other dogs. This is an exercise and learning program for dogs.

\_\_\_\_\_ I grant permission for a TAILS ACADEMY trainer to take my dog off site to local pet stores and retail stores (where dogs are allowed) in order to further the training of my dog.

\_\_\_\_\_ I understand that my dog will NOT be fed meals at TAILS Academy. I may provide my dog with a chew to be used during his/her crating sessions or nap-time to help keep him/her relaxed and quiet.

\_\_\_\_\_ I understand that if my dog is not used to regular activity, he/she may experience sore muscles and sore paws. My dog may be tired and/or thirsty after their active day. Please provide them with water in small amounts.

\_\_\_\_\_ I understand that my dog may get wet while at TAILS Academy. Your dog will be towel dried after sessions involving water but no grooming, brushing or forced air drying will be administered following these sessions.

\_\_\_\_\_ I understand that all regular packages expire 4 months from the date of purchase.

\_\_\_\_\_ I understand that my dog MUST be dropped off or picked up for daily sessions on a "scheduled appointment slot". There are NO drop-offs or pick-ups without a scheduled appointment time. Any dog that is not dropped off or picked up within 15 minutes of their "SCHEDULED APPOINTMENT" time shall be charged a late fee of \$5.00 for every 15 minutes they are late for their scheduled drop-off or pick-up.

\_\_\_\_\_ I understand that my dog will be released to only those people listed on my TAILS Academy Client History form. If you know someone new will be picking up your dog, please be sure to have them added to your form.

\_\_\_\_\_ I understand that pictures may be taken of my dog. These may be published on Think Pawsitive's website, displayed on their premises or by the media without prior approval from me. I will not be compensated in any way for these pictures.

\_\_\_\_\_ I agree to pay all fees for services when I pick up my dog.

\_\_\_\_\_ I understand that my dog will be active and that injuries to my dog may occur. I will not hold Think Pawsitive Dog Training, its members, employees, or other dog owners responsible financially or otherwise responsible for any injuries that may occur to my dog. Further, I understand that Think Pawsitive Dog Training has established a business relationship with Kettle View Veterinary Clinic located in Delafield, Wisconsin, and that if my dog sustains a medical injury or has a medical emergency while in the care of Think Pawsitive Dog Training, that my dog may be taken and treated by Kettle View Veterinary Clinic. I acknowledge and agree that by enrolling my dog in the TAILS Academy program, that I accept financial responsibility for any and all veterinary expenses incurred as a result of treatment provided by Kettle View Veterinary Clinic, or any other veterinary hospital or clinic.

\_\_\_\_\_ I assume financial liability for the acts of my dog(s) and hold Think Pawsitive Dog Training and its employees harmless from financial responsibility due to the actions of my dog.

## AGREEMENT AND WAIVER:

Think Pawsitive Dog Training LLC reserves the right to deny or refuse a dog because of a safety issue with other dogs or employees. Dogs will be denied for people or dog aggression or physical illness. All Dogs entering or exiting Think Pawsitive Dog Training LLC must be on a 6-foot leash or in a travel kennel. No retractable leashes or e-collars are allowed on or in Think Pawsitive grounds or facility. Participant agrees to maintain full control over his/her dog, and accepts full responsibility.

There will be a \$40.00 charge for all returned checks due to insufficient funds. There will be a \$5.00 processing charge for all refunds. Acceptable forms of payment are Visa, Master Card, check or cash. Prices and dates are subject to change without notice.

Participant recognizes the inherent risk associated with dog training or participation in dog activity services (swim, water treadmill, private lesson, turf/mat rental, nail trim), and realizes that a dog is a creature capable of and given to independent action. Participant assumes the entire risk and responsibility for property damage and personal injury, harm, or death that may occur to themselves or any guest they bring with them as a result of the actions or inactions of participant, another person, or certain canine behaviors included, but not limited to, biting, knocking over, jumping upon, transmittable diseases, or unpredictable reactions to drugs or medications whether caused by participant's dog or the dogs of other participants.

Participant agrees to fully release and forever discharges Think Pawsitive Dog Training LLC, its agents and employees, from any and all claims for loss, damage or injury to your dog(s) while in the care or on the premises of Think Pawsitive Dog Training LLC facility. This encompasses while participating in any and all services or activities provided including (but not limited to) dog training, seminars, pool use, water treadmill, rental of facility areas/equipment or any other services or activities on the premises.

Participant affirms that his/her dog is current on all required vaccinations. This includes: Rabies, Distemper-Parvo, Bordatella (optional) and flea control. Your dog(s) must be free from infections, parasites, and contagious or transmissible diseases.

Participant gives Think Pawsitive Dog Training LLC permission to use his/her photo/recording/video/likeness in any marketing and/or promotional materials including: flyers, newsletters, social media postings, publications, marketing pieces, the Think Pawsitive Dog Training website and Facebook page, YouTube videos, and any other advertising, marketing, or public relations materials. Participant grants consent to the use of images or recordings for promotional materials and releases Think Pawsitive Dog Training LLC from any liability in connection with the taking, producing, or publication of the photos, images, videos, or recordings. Participant understands that all of the above stated materials are the sole property of Think Pawsitive Dog Training LLC.

**Service Refund and Cancellation Policy:** Full payment must be made at the time of scheduling to reserve your session. Think Pawsitive Dog Training LLC is not responsible for any missed sessions or services (nail trims, rentals, TAILS Academy, private lessons, swims, and water treadmill sessions). If you wish to cancel a private lesson, TAILS Academy, rental, nail trim or swim/treadmill session, a 24-hour notice is required, or you will be charged the usual fees associated with the session. Services are non-transferable within 24-hours of the scheduled session. Unused sessions on pre-purchased packages are not refundable, but may be transferred within the expiration date to another dog/client if requested.

The participant agrees to defend, indemnify, and hold Think Pawsitive Dog Training LLC and its officers, members, and its employees, successors and assigns harmless from and against any and all claims, demands, actions, right of action (at law or in equity) because of any injury (including death) or damage to person or property arising out of Participant's participation in the activities.

**PLEASE NOTE:** The use of crates and crate games are a significant part of our curriculum. Both treat and toy rewards are used extensively to reinforce dogs for desired behaviors.

☐ I accept the terms, conditions and policies of Think Pawsitive Dog Training LLC set forth by this agreement.

Dog's Name: \_\_\_\_\_ Owner's Signature: \_\_\_\_\_ Date: \_\_\_\_\_